



ALPHAONE EXTERIORS

QUALITY YOU CAN TRUST

A WARRANTY YOU CAN COUNT ON



PAINTING



What is Covered?

The AlphaOne Advantage Workmanship Warranty covers areas painted and/or stained by AlphaOne Exteriors, warranted to be free of material defects as to materials used or workmanship performed varying in lengths of time per coats applied. Warranty work is limited to repainting of affected area. Entire walls, fascias, etc. will not be re-coated unless over 60% of such area is failing. Differences in colors or shading may be present from touched up affected areas to other parts of the wall. trim and will not result in repainting of entire areas.



What is Excluded?

Horizontal surfaces that withstand foot traffic are not covered by warranty. Ex: Deck Floors, Porch Floors, Steps, etc. Warranty does not apply when the following conditions are present: customer supplies their own paint, chooses to have the job done with MINIMAL prep work; Extraneous factors arise (e.g. roof leaks, moisture damages, substance failure, settling, etc.); mildew formation is not warranted.

How Long does Your Warranty Last?

Coverage begins as soon as your project is complete & paid in full. Areas with 2 coats are covered for 5 years. Areas with 1 coat are covered for 2 years.



Claims: What You Must Do

You must notify AlphaOne Exteriors within 30 days after you notice a problem. Within a reasonable amount of time, AlphaOne Exteriors will evaluate your claim and resolve it in accordance with the terms of this warranty. Warranty work will be performed exclusively during the months of May-November for exterior painting; December-April for interior painting

ROOFING

What is Covered?

The AlphaOne Advantage Workmanship Warranty covers roof facets that were fully replaced with a labor and material guarantee against leaks, varying in lengths of time per application method, except for fire, algae, tornado, hail or impact of foreign objects, acts of nature, ice back-up or other circumstances beyond our control.

Warranty work is limited to getting the roof to stop leaking. Differences in colors or shading may be present and will not result in full replacement of roof facets.



What is Excluded?

Layering over existing roofing materials & repairs done to an existing roof are not covered by warranty.

How Long does Your Warranty Last?

Coverage begins as soon as your project is complete & paid in full. Dimensional Shingles are covered for 10 years. 3-Tab Shingles are covered for 5 years. All roll/low slope roofing is covered for 5 years.



Claims: What You Must Do

You must notify AlphaOne Exteriors within 30 days after you notice a problem. Within a reasonable amount of time, AlphaOne Exteriors will evaluate your claim and resolve it in accordance with the terms of this warranty.



SIDING

What is Covered?

The AlphaOne Advantage Workmanship Warranty covers areas of Vinyl, James Hardie, Diamond Kote or Everlast siding installed by AlphaOne Exteriors, warranted to be free of defects as to workmanship performed for 10 years from the completion of the siding. Warranty work is limited to repairing or replacing the failing areas only. Entire walls will not be replaced unless the entire area is failing or installed improperly. Differences in colors or shading may be present from repairs or replaced areas and will not result in residing of entire areas.

What is Excluded?

Repairs done to existing siding systems are not covered by warranty.

How Long does Your Warranty Last?

Coverage begins as soon as your project is complete & paid in full. Vinyl, James Hardie, Diamond Kote & Everlast siding are covered for 10 years.

Claims: What You Must Do

You must notify AlphaOne Exteriors within 30 days after you notice a problem. Within a reasonable amount of time, AlphaOne Exteriors will evaluate your claim and resolve it in accordance with the terms of this warranty.

These Guarantees are in addition to the Manufacturer's WARRANTY. AlphaOne Exteriors makes no other warranty or guarantee, express or implied, and expressly disclaims any warranty of merchantability for a particular purpose.

